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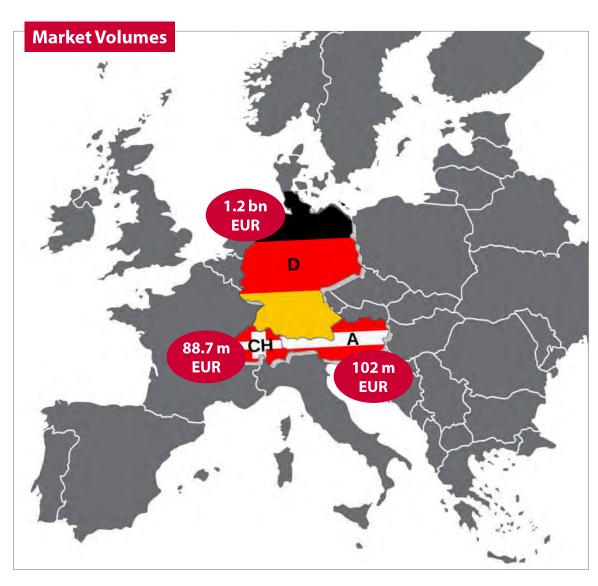
...milky – inspired by skin protecting milk







Natural Cosmetics in Germany, Austria and Switzerland: Market Volumes and Market Shares



The "DACH" region is considered the largest natural cosmetics market in Europe.

Summed, Germany, Austria and Switzerland generated a **market volume** of approx. **1.4 billion EUR** in 2018.

Market Shares

D – Germany: 9.2%
A – Austria: 6%
CH – Switzerland: 5%

Retail

Almost all sales channels, both stationary trade and online shops, **are benefiting** from the positive market development.

Food retailers and **discounters** are also catching up due to permanent natural cosmetics listings and private labels (e.g. Aldi).

Source: Natural Cosmetics Conference 2019 / naturkosmetik konzepte e. dambacher

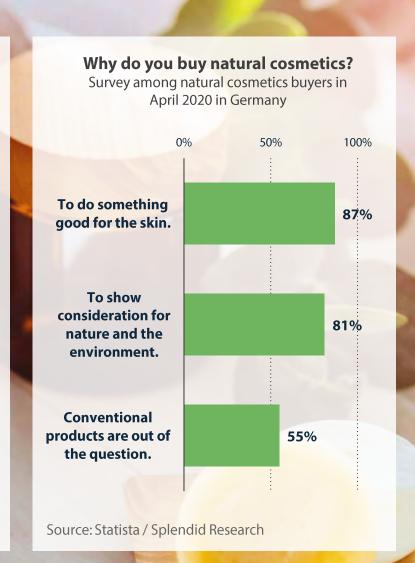
Natural Cosmetics in Germany, Austria and Switzerland: High Consumer Expectations

Consumers buying natural cosmetics regularly in Germany, Austria and Switzerland have **high expectations** of companies and end products.

High product quality and the use of natural ingredients are now often a prerequisite for natural cosmetics buyers.

When making purchasing decisions, consumers are paying increased attention to sustainability aspects of the value chain such as a contribution to climate protection and corporate social responsibility, regional ingredients and environmentally friendly packaging.

They are willing to pay a **surcharge** for these product features.



Classification of Cosmetics (1)

CONVENTIONAL COSMETICS

All cosmetics brands and product lines that cannot be assigned to the segment of organic or near-natural cosmetics are included in this segment and make up **the majority of the market**. If individual products of cosmetic brands are certified, they cannot be reclassified for technical reasons. If a complete series is certified or classified as near-natural, a reclassification is made for this product line. Green-inspired brands, whether through individual organic raw materials or through green marketing, are also assigned to this category.

NEAR-NATURAL COSMETICS

The segment of near-natural cosmetics includes the large field of **plant-based cosmetics** and **white label products**, **free from... products** that already do without many synthetic raw materials and additives, but **do not meet the criteria of certified organic cosmetics**. Although more and more herbal active ingredients and raw materials are being used, the frame formulation does not correspond to certified organic cosmetics. Even if products use herbal ingredients as well as individual organic or fair trade raw materials and also omit ingredients such as parabens or PEGs, they remain in this category because they do not meet the requirements of certified organic cosmetics. We also take **sustainability aspects** and the given transparency into account when classifying them. Brands are not classified as natural if the **transparency of all raw materials** used is not given to consumers.

Source: THE NEW / thenew.online/en/market-research-concept

Classification of Cosmetics (2)

NATURAL AND ORGANIC COSMETICS

Within the natural and organic cosmetics segment there are [...] further differentiations which are relevant in the B2B area, but which are less differentiated by consumers.

CERTIFIED NATURAL AND ORGANIC COSMETICS

The **majority** of natural and organic cosmetics sales is generated by natural cosmetics with a seal. This segment includes **all certified natural cosmetics products**. These are products that have been certified by the various credible associations. The products bear the **seal of the organisation to whose standard they were certified**.* [...]

ORGANIC COSMETICS WITH CONTROL LABELS AND OTHER QUALITY CERTIFICATIONS

This includes a **few brands and products** that are not certified according to a natural and organic cosmetics standard. Brands are assigned to this category if they have an **internal company inspection** of the natural and organic raw materials used by **control institutes**. [...]

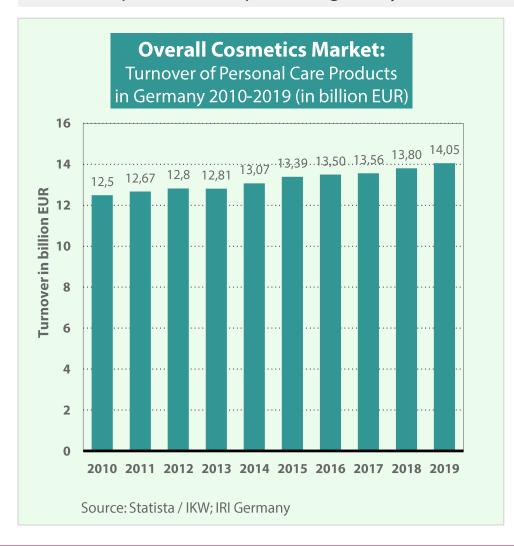
NATURAL AND ORGANIC COSMETICS WITHOUT CERTIFICATION

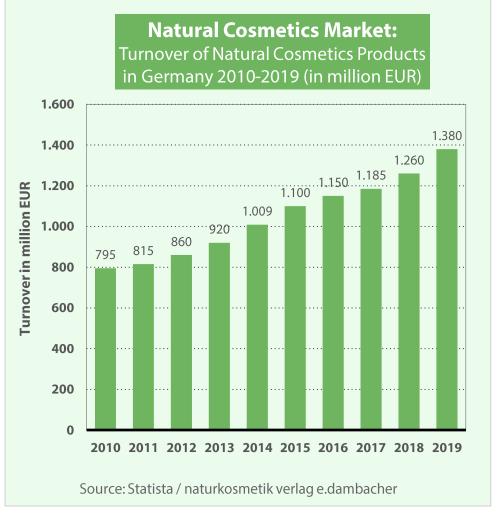
International niche brands in particular are often found without certification. For these often young brands, design is often more important than a seal. These products largely meet the requirements of genuine natural cosmetics, but they are not subject to any standard.



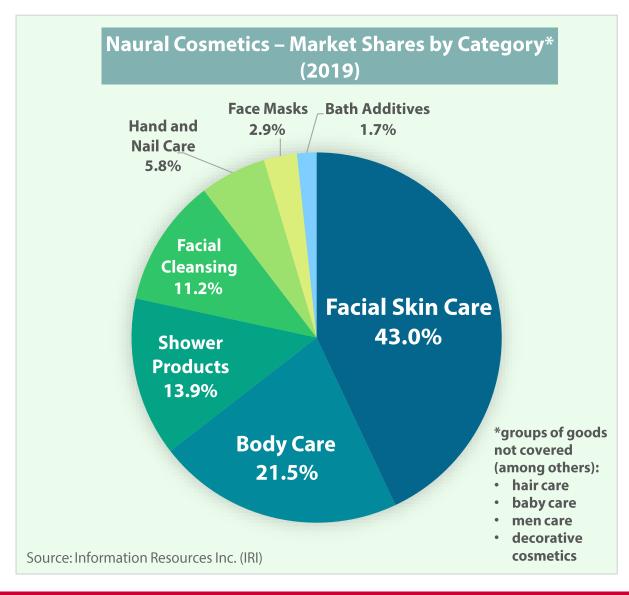
German Market: Turnover Cosmetics / Natural Cosmetics

The German **natural cosmetics market** is **growing** more or less **strongly** every year, most recently with a turnover increase of +9.5% from 2018 to 2019. In contrast, the rather saturated overall market for cosmetics/personal care products grew by +1.8% from 2018 to 2019.





German Natural Cosmetics Market: Face Care as Growth Driver



According to the Annual Natural & Organic Cosmetics Report 2019 of the IRI, the **face care categories** are among the most important growth drivers of the German natural cosmetics industry. Together they account for a **57.1%** share of turnover in the considered market.



International Natural Cosmetics Market: Difficulties for Consumers to Distinguish

Looking beyond the borders of the DACH region, it can be observed that **the entire cosmetics world** is becoming "greener" and "cleaner". However, many products that make use of a green impression are actually **conventional or near-natural products** and are not certified. The average consumer finds it difficult to distinguish "real" natural cosmetics from conventional products.

On the other hand, large established cosmetic brands such as Garnier and Dove have internationally launched their own natural cosmetic ranges with the Ecocert label. They contribute to a higher number of certified natural cosmetic products on drugstore shelves, but also intensify competition.

vs.

Conventional brands and products make it difficult to distinguish them from natural cosmetics





Increasing number of certified natural cosmetics by large internationally established brands





Source: Natural Cosmetics Conference 2019 / naturkosmetik konzepte e. dambacher

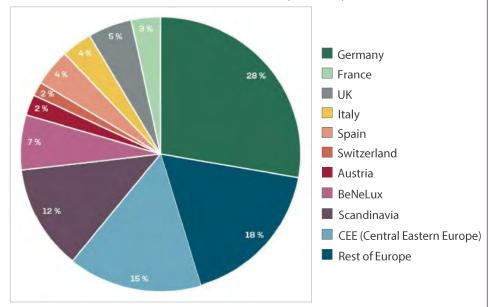
International Natural Cosmetics Market: Europe vs. USA

EUROPE

The European natural cosmetics market is characterised by **continuous market growth**, strong competition, expanding distribution channels and diverse price segments.

Total market growth in 2019 was around **+6%**. The largest part of turnover is generated in **Germany**.

Breakdown of Natural Cosmetics Turnover by Country



USA / NORTH AMERICA

The North American natural cosmetics market is benefiting from **good growth rates** and intense competition, but only a **few brands work with certifications** corresponding to the EU standards.

Instead, the marketing buzzword "Clean Beauty" dominates the natural, near-natural and the conventional cosmetics market and has become a huge trend in the USA. Many brands work with their own definition of the term.





As the market grows, many **start-ups** and **indie brands** are entering the market, but only a fraction of them remains successful.

Sources:

- VIVANESS 2020 / Ecovia Intelligence
- Natural Cosmetics Conference 2019 / Contura Consulting AG (M. Aebersold) & mixed greens (M. Schriever)

International Natural Cosmetics Market: Trends in the Context of the Coronavirus Pandemic

The global COVID-19 pandemic is having a notable impact on consumer behaviour in 2020, with an increasing number of products being purchased in **online shops** rather than stationary retail outlets. **Hygiene and health awareness** in society has increased significantly and the **home** has become the centre of most people's lives.

Some trends resulting from the pandemic can be observed in the cosmetics industry, including:



Boom in essential oils

- anti-microbial properties of some essential oils
- reduction of stress / enhancement of well-being



Home Wellness: At home spa

(self care)

- bath additives
- facial masks
- massage products



Strong focus on hand sanitisation / cleaning and hand care, also when it comes to innovative product launches (e.g. LUSH 30-Second Soap)



Renaissance of samples and small sizes instead of testers in shops (contrary to the sustainability trend)

Source: Natural Cosmetics Conference 2020 / Julia Keith (beautyjagd.de)

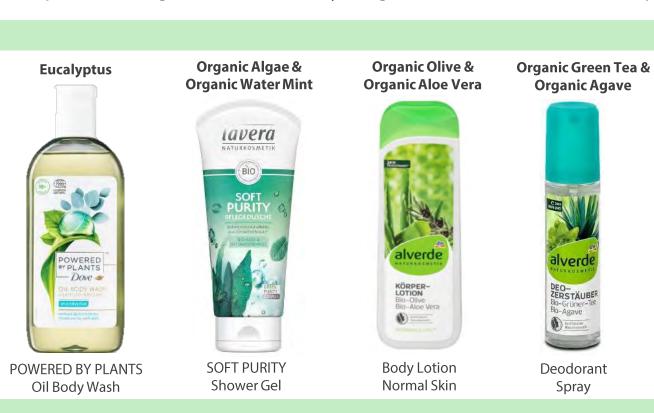




Trend in scents – according to packaging designs and claims:

FRESH & GREEN Product Concepts

- claimed scents, ingredients and packaging designs of newly launched natural cosmetics products more and more in a green-fresh direction, not primarily fruity or floral anymore, like in the past
- examples for scents and botanical ingredients: aloe vera (all time favourite), agave, avocado,
 bamboo, eucalyptus, green tea, cactus, olive and herbs such as mint and sage are popular
- **BUT:** product's fragranes are not always as green and fresh as claims and packaging designs indicate





Sources: dove.com; weleda.com; mueller.de; dm.de

Weleda: Prickly Pear Cactus

• Sheer Hydration Moisture Mist

Sheer Hydration Daily Crème Sheer Hydration Eye Gel

skin care line

Claiming/marketing trend:

HYDRO – Watery Product Concepts

- the words "Hydro" and/or "Aqua" are used more frequently in product marketing
- moisturising and refreshing properties of the formulation are highlighted
- watery natural fragrances are suitable, but they are a major challenge for perfumery
- suitable ingredients: e.g. algae, aloe vera, agave, cucumber, hyaluronic acid















AQUA NATURE Day Cream

HYDRO Body Lotion

AQUA Hydro Sheet Mask

HYDRO Body Lotion

Trend in scents and botanical ingredients:

SPICES for Personal Care

- spicy fragrances can be found more often in new launches, e.g. ginger and turmeric
- combined with fresh aspects ideal for **revitalising** and **skin-clarifying** personal care products
- additional use of essential oils and/or botanical extracts from spices (and herbs)
- some spices are said to have anti-inflammatory properties and are therefore used in skin care products for irritated or oily skin



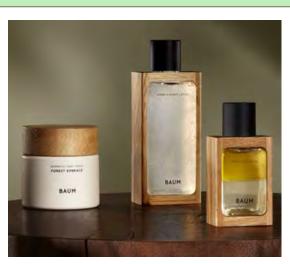


Trend in botanical ingredients:

TREES and the Healing Power of the Forest

- in recent years, an increasing number of natural cosmetic products with key ingredients from trees, especially **birch**, but also other tree species such as **willow**, **pine** and **eucalyptus**
- domestic tree species address the consumers' demand for regionality
- power of the forest: place for mental relaxation and stress reduction → "Forest Bathing" as Japanese nature therapy practice (jap. "Shinrin Yoku" = taking a bath in the atmosphere of the forest)





Shiseido: skin care brand "BAUM", marketed as sustainable cosmetic line with 90% natural ingredients and tree-derived natural fragrances

- FOREST EMBRACE Aromatic Hand Cream
- Hydro Essence Lotion
- Moisturising Oil
- → In total 27 products

Trend in botanical ingredients:

HEMP – from Niche to Mainstream

- global hemp trend continues
- hemp (seed) oil and hemp extract as commonly claimed ingredients from the plant Cannabis sativa, particularly in USA also CBD oil (Cannabidiol) for skin care
- oil and extract from hemp seeds are associated with skin caring and soothing benefits (according to CosIng*), hemp also stands for relaxation and regeneration



Restoring / Soothing Hemp Multi-Restore Gel Cream / Soothing & Restoring Sleeping Oil



Organic Hemp 24h Care for Stressed Skin



HAPPINESS Body Wash / Hand Cream Lemon, Tonka, **Hemp Seeds**



BALANCE Body Lotion Organic Hemp Oil



REAL BOTANICALS Shampoo Repair & Smooth Aloe + **Hemp**

Trend in ingredients:

PROBIOTICS – for a Healthy Skin Flora

- probiotic cosmetics as growing trend (probiotics derived from Greek "pro Bios" = "for life")
- known mainly from nutrition, where probiotics are usually used in the form of lactic acid bacteria
- in cosmetics use of bacteria, extracts of bacteria or biotechnologically produced active ingredients (vegan variant, example: Santé), which have positive effects on skin health
- probiotics balance the natural skin flora and strengthen the skin's protective barrier
- suitable for skin protecting and soothing skin care products



Skin Care Line with Organic Inca Inchi Oil & **Probiotics**

Milky Micellar Water Gentle Cleansing Gel Protective 24h Moisturising Cream Protective Eye Cream



ESSE Organic Skincare **Probiotic Serum**



Sources: sante.de; elle.de; najoba.de; garnier.co.uk

SOLID PRODUCTS – Bar Format for Sustainability

- especially solid shampoo + hair soap, but also many other applications with solid formulation as alternative to liquid cosmetics e.g. shower bar, conditioner, facial cleansing, men care (e.g. for shaving)
- contribution to sustainability: no plastic packaging needed, compact form (saves transportation costs)
- further advantages of the bar format:
 - economical: usually lasts for more applications than a regular bottle of shampoo/shower gel/etc.*
 - travel-friendly: compact and waterless form, therefore leak-proof and suitable for hand luggage







SOLID CONDITIONER with slight Vanilla Note



ROUGH NATURE
All-In-One
SHOWER BAR
with Cedarwood Scent

NATURAL ANTI-AGING SKIN CARE

- increasing number of natural cosmetics products with anti-aging claims
- luxury products such as serums, eye creams, day and night creams
- product names, claims and packaging designs give the impression of being strongly inspired by the conventional anti-aging skin care market



Hyaluron SerumDeep Hydration Treatment





Anti-Aging Skin Care Line with Pomegranate

- Eye Cream
- Serum
- Day Cream
- Night Cream

Sources: VIVANESS 2020; hesse-skincare.com; nicebeauty.com; dm.de

NATURAL SUN CARE

- many new launches in sun care in the last years, improved formulations
 → sun cream and spray, after sun, self-tanning
- diversification of the category similar to conventional sun care
- plant-based ingredients such as extracts/oils from calendula or sunflower



various certified natural cosmetics sun creams



Sun Care Range by Lavera, presented at VIVANESS 2020 incl. Sensitive Sun Spray, KIDS Sensitive Sun Lotion, Self Tanning Cream and Lotion, After Sun Lotion

NATURAL BABY CARE

- the natural cosmetics industry has also caught up in the baby care sector
- offered market products are also becoming more diversified
 moisturising cream, wound protection cream, washing lotion/cream etc.
- parents in Germany and other European countries tend to spend more on high-quality,
 mild baby care products because they only want the best for their children



Baby care range by Farfalla, presented at VIVANESS 2020

- Gentle Cream Face & Body with Rose
- Soothing Belly Oil with Fennel and Chamomile
- Soothing Balm Mild Thyme



Baby Body Wash Lotion & Shampoo / Wound Protection Cream

 $Organic\, Calendula$



BABY-MILD

Organic Magic Balm

Gentle Care

with Avocado, Coconut,

Jojoba, Hemp and Olive Oil









6101642 **FRUITY WATER NATSCENT**

fresh, green, watery Top:

Heart: herbal, fruity, chamomile,

lavender blossom, peppermint

creamy, sandalwood Base:



6101669 **MINTY SPLASH NATSCENT**

Top: fresh, watery, mint, bergamot

Heart: herbal, lavender

Base: balsamic, cistus, vanilla

Organic Botanical Extracts for the Watery Concept

















6101618 **REAL WOOD NATSCENT**

Top: cabreuva, neroli, petitgrain

Heart: patchouli, heliotrope

Base: caramel, cedar, vanilla









6101677 **FOREST THERAPY NATSCENT**

fresh, invigorating, white birch, leaves Top:

Heart: revitalising, floral, woody, petitgrain,

elemi, cedar

Base: soft, powdery, vanilla blossom

Organic Botanical Extracts for the Foresty Concept





















PROBIOTICS

MILK

CREAMY NOTES CARE











6800340 **NATURE'S MILK NATSCENT**

lemongrass, lemon, Top:

litsea cubeba, thuja

Heart: palmarosa, green, iris, citronella,

camphor, creamy, jasmine, coconut

vanilla, ambrette Base:



6800338 LIME & SHEA BUTTER NATSCENT

Top: lime, pine

Heart: iris, nutty

Base: vanilla, woody,

sandalwood, cedarwood

Organic Botanical Extracts for the Milky Concept









Bell Flavors & Fragrances Schimmelstrasse 1 04205 Leipzig, Germany www.bell-europe.com

